

TIRE REPAIR AND REPLACEMENT

Tire Maintenance

The Participant is required to ensure that tires are maintained, vehicle front-end is properly aligned, and wheels are balanced.

Tires **must** be replaced when any of the following apply:

- Tires show a white “wear bar” across the tread
- Tires with tread 4/32” depth or less
- Tires are damaged and cannot be repaired to safety standard

Replacement of tires for other than the above is not authorized.

Replacement tires must be identical to the factory installed tire on the vehicle at delivery. If the exact type is not available, use the tire recommended by the manufacturer.

Note: When possible tires **must** be **repaired** not replaced. A claim for the cost of the repair may be submitted for reimbursement. **Exception:** When both the tire and wheel require replacement, the Participant is allowed to replace both at the dealership and request reimbursement.

Tire Replacement

Tire replacement must be preformed using the appropriate National Tire Account program. To replace your tires you must call the locator number provided for the location of the nearest facility. You will need to provide the National Account Number for the corresponding program and your vehicle registration. Call the facility first to verify their participation.

Exception: The Crossfire does not come equipped with a spare tire to use in emergency situations and therefore is not required to use a national Tire Account program. Replacement tires must be identical to the factory installed tire on the vehicle at delivery. If, the exact type is not available use the tire recommended by the manufacturer and submit for reimbursement.

Tire Company	National Account#	Locator Number
Bridgestone	0480-243-3-A	(800) 706-8473
Goodyear	1699	(800) Goodyear 800 466-3932
Michelin	1061969	(888) 553-4327
Continental	7426035	(800) 847-3349

Tire Repair and Replacement (Continued)

The hotline message for Bridgestone will state you are calling the Firestone Company Car Connection and the stores will be identified as Firestone Tire Service Centers. Bridgestone will not be mentioned.

Michelin tire replacements are available through some Chrysler franchised dealerships. Please call the dealership first to verify their participation.

The Tire Replacement Program cannot be used to replace stolen tires. Refer to Stolen Tires under the Reimbursement Policy section of this manual.

Exception: If both the tire and wheel require replacement, the participant is allowed to purchase both at a Chrysler franchised dealership and request reimbursement.