

VEHICLE EVALUATION TESTING AND REPORTING

Purpose

The purpose of Chrysler's Vehicle Lease Program is to support product quality initiatives, both initial and long term, through testing, evaluation and feedback. Accordingly, the Participant agrees to make vehicles available for requested testing, maintenance, repairs or other requirements as determined by the Corporation. If the vehicle is required for evaluation, the Participant will make the vehicle available within two working days of notification. When a vehicle is required for such testing, etc, alternative transportation will be provided.

The Active Participant is required to complete and submit on a timely basis the Monthly Vehicle Evaluation Report. Failure to comply with these guidelines could result in loss of program eligibility.

Retirees are no longer required to report.

Why Report?

The reporting process is critical to ensure that Chrysler products are of the highest quality. Your reports are compiled, vehicle issues are summarized and communicated to the platforms and corrective actions are taken. While all problem narratives will be looked at, it would be impossible to contact each Participant personally. However, you may be contacted to provide additional information or to arrange a physical inspection of your vehicle. Please do not wait for an engineer to contact you prior to repairing the vehicle. Continue to have schedule maintenance and repairs performed.

Reports are important even if no problems have occurred; your mileage information is used in a statistical model, which predicts vehicle lifecycle durability.

Your prompt and accurate reporting is required and will directly impact the continuing quality improvement of our vehicles. Remember, reporting is not optional, it is **mandatory**. The reporting system is web based and is accessible via Dashboard. If you have any problems inputting your evaluation send a note to pelease@dcx.com for assistance.

Participants experiencing a problem with reporting should reply via e-mail to the monthly reminder notice with any questions or concerns.